



START WITH MYCHART

Schedule a Visit in MyChart

MyChart offers convenient access to appointment scheduling while on the go or after office hours.

Request an Appointment

- » To request an on-site or video visit for a recurring issue, you must have had an appointment with a provider within the past two years.
- » Once logged in to MyChart, select **Visits**.
- » Click **Schedule an Appointment**, select a provider and your preferred visit date range.
- » A scheduler will call you to confirm your appointment.

Direct Schedule

- » Schedule on-site appointments directly through MyChart for a mammogram, pediatric check-up or primary care need. You must have visited a provider within the past two years to schedule a pediatric or primary care appointment.
- » Once logged in to MyChart, select **Visits**.
- » Click **Schedule an Appointment** to choose a preferred appointment date and time.
- » If direct scheduling is not an option, call the office for assistance.



[CarilionClinic.org/MyChart](https://www.carilionclinic.org/MyChart)