

# FAST FACTS 2020 AT A GLANCE



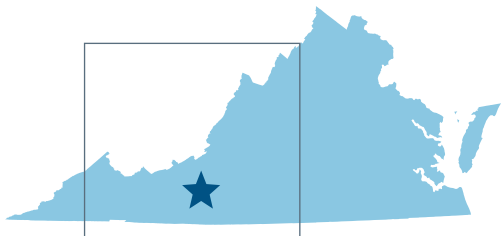
Carilion Clinic is a tax-exempt health system headquartered in Roanoke, Virginia. Through our comprehensive network of hospitals, primary and specialty physician practices, and complementary services, we provide exceptional care for nearly 1 million Virginians and West Virginians. Our enduring commitment is to a healthier region. We advance care through medical education and research, help our community stay healthy and inspire the region to grow stronger.

## Our Hospitals

- Carilion **Roanoke Memorial** Hospital (CRMH)
- Carilion **Children's** Hospital
- Carilion **Roanoke Community** Hospital (CRCH)
- Carilion **Franklin Memorial** Hospital (CFMH)
- Carilion **Giles Community** Hospital (CGCH)
- Carilion **New River Valley** Medical Center (CNRV)
- Carilion Clinic **Saint Albans** Hospital
- Carilion **Rockbridge Community** Hospital (CRBH)
- Carilion **Tazewell Community** Hospital (CTCH)

## Our Service Area

Carilion Clinic serves an approximately 20-county region in central and southwestern Virginia and southern West Virginia.



## Our Physicians

**788**  
physicians\*

**75+**  
specialties

**282**  
practice sites

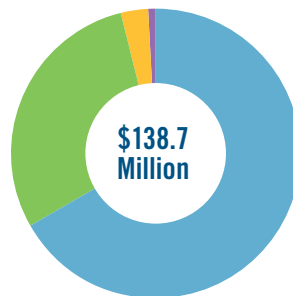
## Electronic Health Record: Epic

**228,553**  
MyChart users  
(secure online patient portal)

## Clinical Expertise

- Cancer**
- Cardiology, Heart Surgery and Vascular Care**
- Gastroenterology**
- Neurology**
- Neurosurgery**
- Orthopaedics**
- Primary and Preventive Care**
- Pediatrics** (including Level III NICU)
- Psychiatry and Behavioral Health**
- Trauma** (CRMH has the region's only adult and pediatric Level I trauma centers)
- Women's Health**

## Community Benefit



Carilion gives back millions each year to strengthen our communities, build strong partnerships and improve health.

Fiscal Year 2019, as per Virginia Hospital and Healthcare Association guidelines

## Carilion Clinic Foundation

The Carilion Clinic Foundation raises funds for equipment, programs and services to provide the highest-quality health care and experience for our patients.

## Quick Stats

**13,580**  
employees

**815,454**  
primary care visits

**166,465**  
virtual visits

**108,566**  
VelocityCare visits  
(urgent care)

**260,092**  
prescriptions filled

**46,956**  
hospice days

**1,026**  
licensed beds\*

**41,426**  
admissions

**150,076**  
Emergency  
Department visits

**11,107**  
Wellness members

**4,013**  
births

**\$1.9 Billion**  
net revenues

\*Additional 600 community physicians in private practice

\*Does not include 60 neonatal ICU beds

## Education

### Virginia Tech Carilion (VTC) School of Medicine

**826** appointed faculty **173** enrolled students

- Graduated seven classes with 100 percent acceptance into residency programs
- Received first public ranking in U.S. News & World Report's 2021 survey of graduate programs, ranking 81st among 122 medical schools for research
- In July 2020, expanded class size from 42 to 49 students
- Added health systems science to the curriculum, the third pillar of medical education taught at only 20 percent of medical schools

### Radford University Carilion (formerly Jefferson College of Health Sciences)

**91** full-time faculty

**1,101** students: **717** undergraduate, **384** graduate

- Celebrated one year as part of Radford University in July 2020
- 19 programs ranging from associate to doctoral level
- Family Nurse Practitioner graduates achieved perfect pass rate on national exams

### Carilion Clinic – VTC School of Medicine Residency and Fellowship Programs

**314** medical residents and fellows **13** accredited residency programs:

Dermatology, Emergency Medicine, Family Medicine, General Hospital Dentistry, Internal Medicine, Neurology, Neurosurgery, Obstetrics/Gynecology, Pediatrics, Plastic Surgery, Podiatry, Psychiatry, Surgery

**15** accredited fellowship programs:

Addiction Medicine, Adult Joint Reconstructive Surgery, Cardiovascular Disease, Child and Adolescent Psychiatry, Emergency Medical Services, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hand Surgery, Hospice and Palliative Care, Infectious Disease, Interventional Cardiology, Pulmonary Critical Care, Rheumatology, Surgical Critical Care

### Carilion Clinic

- Primary clinical training for hundreds of students per year in a range of health professions, including nursing, emergency medical technician and physician assistant
- Primary clinical training for medical students from the VTC School of Medicine and Edward Via College of Osteopathic Medicine
- Accredited pharmacy residency program
- Advanced Clinical Practitioner fellowships in acute care surgery, emergency medicine, hospitalist medicine, orthopaedic surgery, urgent care and rural health, wilderness medicine

All data is from fiscal year 2020 unless otherwise noted.

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800-422-8482 | CarilionClinic.org

## Clinical Designations

Select list for fiscal year 2020

- **Accreditation by The Joint Commission**, the internationally recognized symbol of health care quality (all hospitals)
- **Four-time Magnet designee** for nursing excellence by the American Nurses Credentialing Center (Roanoke Campus, including CRMH, CRCH)
- **Level 1 Trauma Center** by the Commonwealth of Virginia and the American College of Surgeons (CRMH)
- **Level 1 Pediatric Trauma Center** by the Commonwealth of Virginia (Carilion Children's Hospital)
- **Primary PCI accredited Chest Pain Center** by the American College of Cardiology
- **Primary Stroke Center** by The Joint Commission (CRMH)
- **"Gold Seal of Approval" recertification** for total hip and knee replacement surgery by The Joint Commission
- **ACE accreditation** for cardiac catheterization (CRMH)
- **Shared Governance Accreditation** by the Forum for Shared Governance (CRMH)
- **Age-Friendly Health System Participant** by the Institute for Healthcare Improvement (CRMH)
- **We Honor Veterans Hospice Partner Level 5 Regional Mentor** by the National Hospice and Palliative Care Organization (Hospice NRV)
- **Center of Excellence** designation by Cardiac Surgical Unit Advanced Life Support North America
- **Ventricular Assist Device accreditation** from DNV GL–Healthcare and Centers for Medicare & Medicaid Services (CMS)

## Select Awards and Honors

- **No. 5 hospital in Virginia** by U.S. News & World Report (CRMH)
- **Dick Davidson 2020 NOVA Award for Healthy Roanoke Valley** by the American Hospital Association
- **Silver Beacon Award** for excellence in coronary critical care, medical ICU and intensive care by the American Association of Critical-Care Nurses (CRMH)
- **Blue Distinction designation** for bariatric surgery, cardiac care, knee and hip replacement, and spine surgery by Anthem (CRMH)
- **Blue Distinction designation** for maternity care by Anthem (CRMH, CNRV)
- **100 Hospitals and Health Systems with Great Orthopaedic Programs** by Becker's Hospital Review
- **"Most Wired"** by the College of Healthcare Information Management Executives
- **100 Great Hospitals in America** by Becker's Hospital Review (CRMH)
- **Go Clear Gold Award** by the Association of periOperative Registered Nurses (CFMH)